

LIMITED WARRANTY

CUSTOM LINES

This warranty applies **solely to the original purchaser** of Custom Lines, LLC saunas.

LIMITED LIFETIME SAUNA ROOM WARRANTY

Custom Lines, LLC warrants that its sauna room shall be free from defects in workmanship under normal conditions and residential use, for one year after delivery to the original purchaser. This warranty is limited to repair or replacement of any factory assembled component which, in the judgement of Custom Lines, LLC, is deemed defective in workmanship.

HEATER WARRANTY

The sauna heater is warranted per the applicable heater manufacturer's warranty. In the event of a heater malfunction, contact the heater manufacturer (The 16ck Basic wood burning stove manufactured by TylöHelo does not have a warranty).

EXTENT OF WARRANTY

This warranty extends only to original "consumer" purchaser of the sauna as that term is defined in the Magnuson-Moss Warranty Act, 15 USC Section 101, as amended. Coverage shall commence as of the original date of purchase and the duration of such coverage shall not extend for any reason beyond the stated time periods. This warranty terminates upon transfer of ownership.

WARRANTY PERFORMANCE

In the event of any malfunction or defect covered by this warranty, contact Custom Lines, LLC in writing at one of the following:

Customlines@outlook.com

Custom Lines, LLC, P.O. Box 1012, Proctor, MN 55810

Custom Lines, LLC reserves the right to inspect, or designate a person to inspect, any part that is claimed to be defective and covered by this warranty. For any warranty service, Custom Lines, LLC reserves the right to choose, at its option, repair of the problem or a replacement of the defective part. Custom Lines, LLC reserves the right to substitute a part or component of equivalent value, either new or factory reconditioned, and any such repair or replacement shall assume, as its warranty, only the remaining portion of the warranty on the original product. Normal wear and tear, cosmetic issues involving the wood on components, or changes to individual pieces of lumber due to natural aging and weathering are not covered.

ACTS INVALIDATING WARRANTY

This warranty is void if the Custom Lines, LLC sauna has been subject to alteration, misuse or abuse, or if any repairs on the sauna are attempted by anyone other than an authorized representative of Custom Lines, LLC. Alteration shall include, but is not limited to, any component change, electrical conversion, or addition of any non-approved device or heating system, which contributes to a component or unit failure, or unsafe operating system. Use of the sauna in an application for which it is not designed will void this warranty. This includes, but is not limited to damage caused by defective components, damage to the sauna's surface caused by harsh chemicals which are not recommended by the manufacturer, damage caused by movement of the product, and damage caused by acts of God. Cleaning and use of sauna may cause discoloration of the wood surface. Discolorations is not covered under this warranty.

DISCLAIMERS

Any implied warranties arising out of an original buyer's purchase of a Custom Lines, LLC sauna, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose, are limited in duration equal to the duration of the applicable warranty stated above. Custom Lines, LLC shall not be liable for loss of use of the Custom Lines, LLC sauna or other incidental or consequential costs, expenses or damage, which may include, but are not limited to, the removal or reinstallation of a wall, deck or other fixture, water leakage, costs of shipping or packaging, applicable taxes, or the payment of any costs or expenses of disassembly, removal, or reinstallation of the product or any part. Under no circumstance shall Custom Lines, LLC or its representatives be held liable for injury to any person or damage to any property, however arising, even if caused by Custom Lines, LLC or its representatives' negligence. Some states do not allow limitation on how long an implied warranty lasts, and some states do not allow the exclusion or limitation of incidental or consequential damages, so these limitations or exclusions may not apply to you. These warranties give you specific legal rights, and you may also have other rights, which vary from state to state. No distributor, salesperson, dealer, retailer, or other representative of Custom Lines, LLC has the authority to alter or change these warranties unless in written form.

